

# Shipping Policy

---

Thank you for visiting and shopping at [www.phunkyhorse.com](http://www.phunkyhorse.com) . Following are the terms and conditions that constitute our Shipping Policy.

## **Shipment processing time**

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Please note that multiple item orders may result in a split shipment based on stock availability. We will email tracking information when your order is fulfilled and shipped.

All orders shipped FOB Pembroke Pines, FL and are subject to shipping and handling charges.

## **Customs, Duties and Taxes**

**Phunky Horse** is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## **Damages**

**Phunky Horse** is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.